WELCOME!

We will need the following information to verify your account and get you started

Follow our step-by-step instructions to get set-up and troubleshooting page at the end for additional help.

1

FULL NAME & EMAIL ADDRESS

Upcoming work opportunities will be emailed to you, so you will want to check it daily.

2

HOME ADDRESS

This address helps us find events near you.

3

TAX INFORMATION

Since you are going to earn an income through LISA, we need either your SSN or Tax ID.

4

BANKING INFORMATION

This is used to pay via direct deposit into the bank account you provide making it safe and secure.

5

LICENSE VERIFICATION

Only licensed professionals are allowed on our platform, so we will need to verify your credentials.



Go to web.lisaapp.com on a computer.

-You can access it on a phone's web browser, but it is easier on a computer for initial set up.

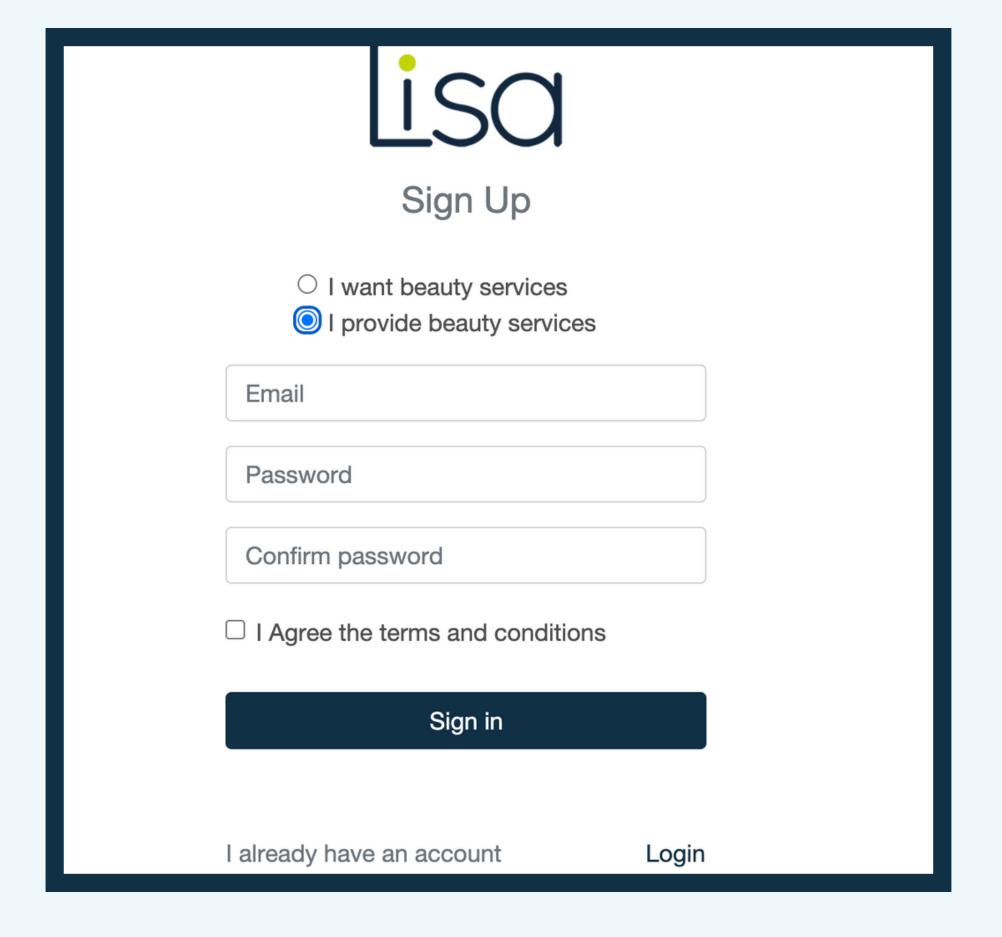
Select "I provide beauty services."

Enter in an email address you check daily.

-This is where you will be contacted for upcoming work opportunities, so you will want to check it daily.

If you have already created an account with us previously, go to the bottom and select "Login" instead.

- The system will not allow you to create more than one account using the same email address.





Upload a professional, high resolution photo of your face, head on (no far away photos).

- Clients will see this photo of you when they book, so be sure to make a good first impression!

Enter in your name and best phone number to be reached at.

- If you are unable to move on from this screen, your image is too big. Try cropping the photo down and save it to your desktop. Then, drag picture to upload it.

We want to know more about you!



Jpload

First Name Jane

Last Name

Phone (312) 555-1234

Smith



Enter where you currently live.

- -This address is used to locate upcoming work opportunities near you
- P.O. boxes are not allowed in the system. It must be a physical address.



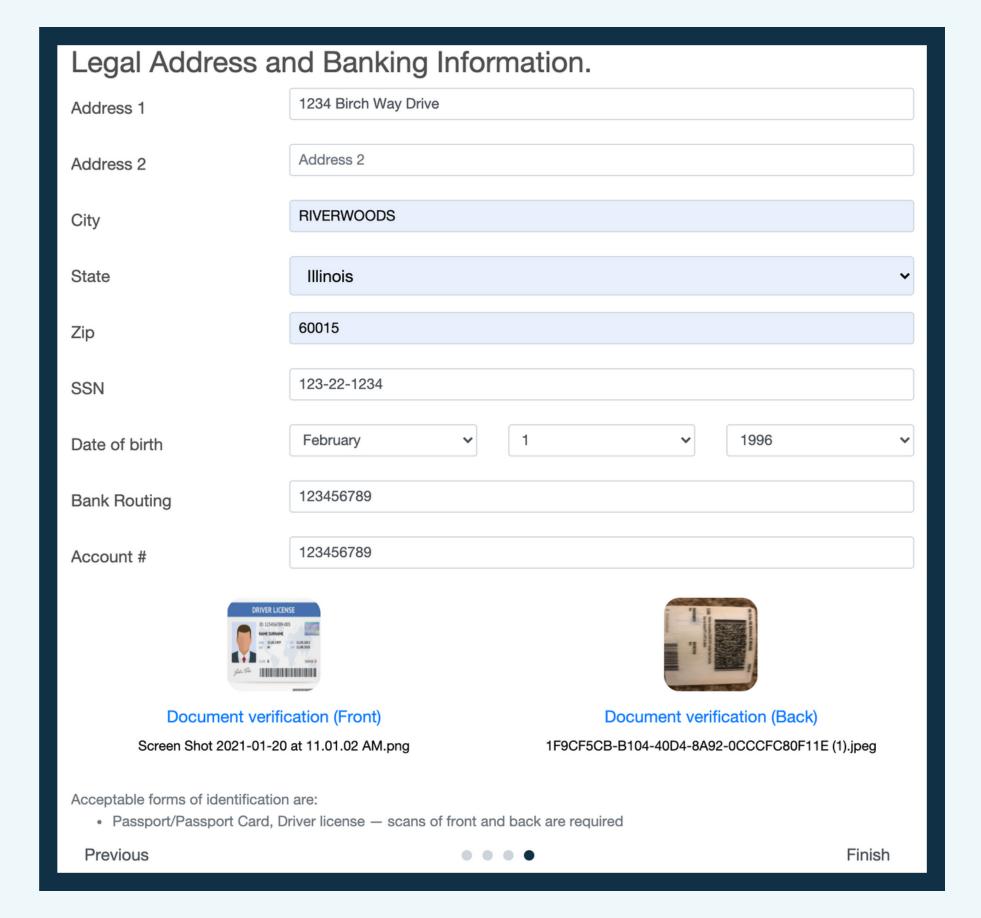


Enter in your banking information and billing address.

- We pay via direct deposit through the payment processor, Stripe. Stripe requires this information to make deposits into your bank account. This information is confidential and fully encrypted.

Learn more about Stripe, here.

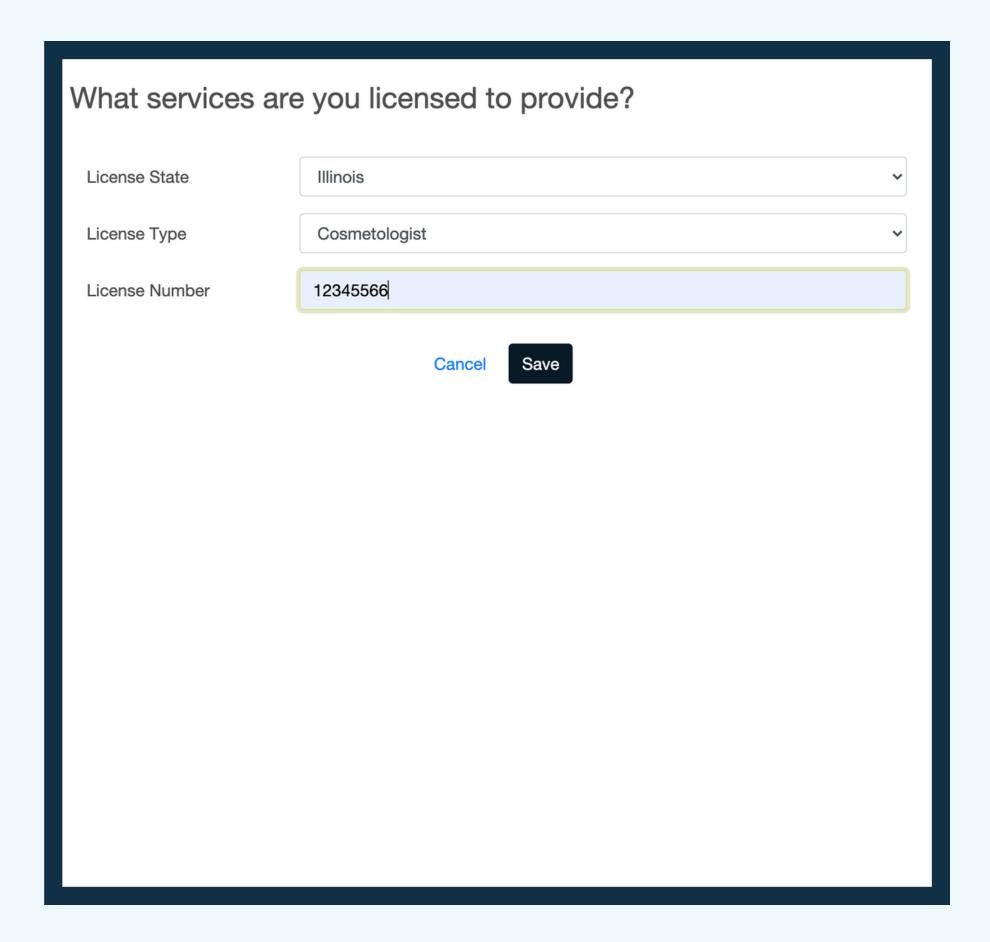
- If you are unable to move on from this screen, your images are too big. Try cropping the photo's of your license (front and back) down and save them to your desktop. Then, drag images to upload them.





Enter your professional license information

- All Artists must have an active license in good standing with the state in which it was authorized in to work with LISA.





Once your profile has been set up, you will see your profile.

During events, you will be able to see your appointments under the "pending appointments" tab.

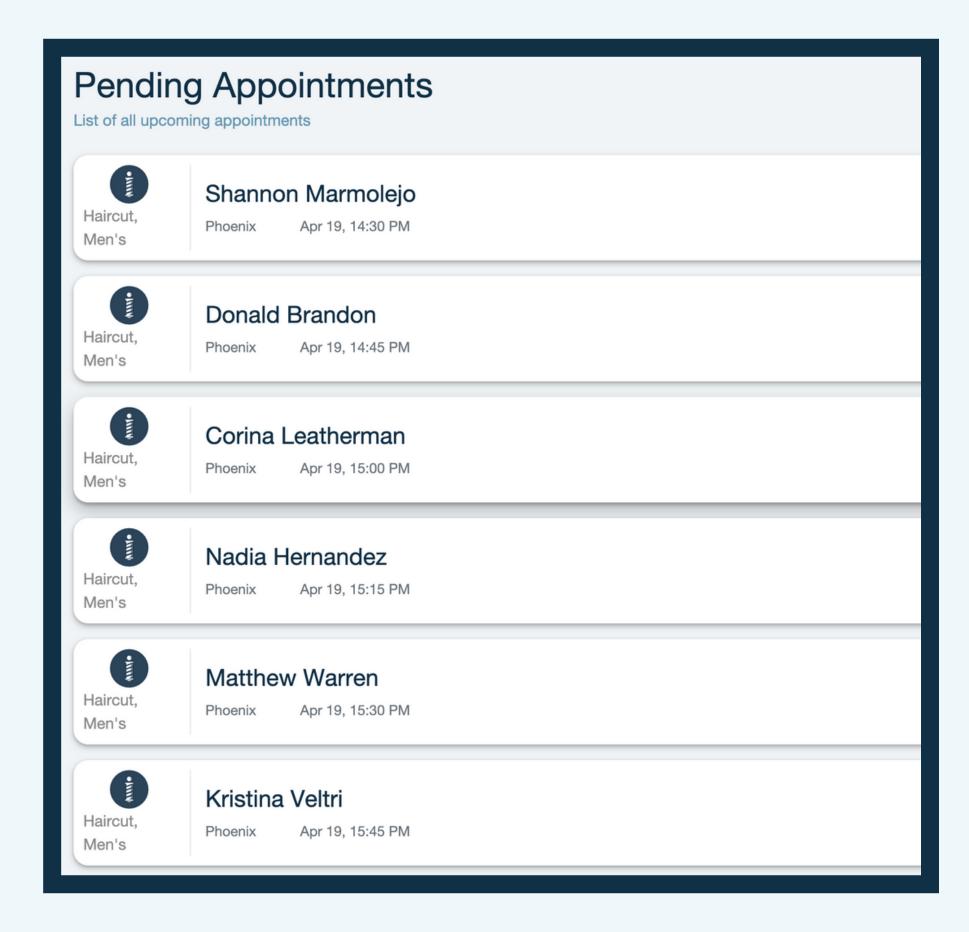
Pending Appointr List of all upcoming appointments lisasmith@gmail.com **Profile** Pending Appointments **Current Appointments** Licenses Terms of Service Privacy Policy Logout



During events, you need to "start" and "stop" each appointment that is completed successfully and cancel any appointments that cancel or no show.

Confirm your clients first and last name when they arrive, click on their appointment. Click "start. Perform the service. Click "end".

- You have until midnight on the day of the event to start, end, and cancel your appointments for the day.



TROUBLESHOOTING

YOU CANNOT GET PAST THE FIRST PAGE

You already created an account with us in the past. Click "login" at the bottom and enter your email and password or click "forgot password" to reset.

IMAGE IS TOO BIG ERROR

Your image is too big. Try cropping the photo down and save it to your desktop. Then, drag picture to upload it. You can also try changing the file type to a PNG or JPEG.

STUCK ON ADDRESS PAGE

P.O boxes are not accepted. Only physical addresses.

CANNOT ENTER BANKING INFO

Your images are too big. Try cropping the photo's of your license (front and back) down and save them to your desktop. Then, drag images to upload them. You can also try changing the file type to a PNG or JPEG.

STILL NEED HELP?

Email our Artist Coordinator, Piper, at Piper@lisaapp.com for assistance.

Available Monday-Friday 9am -5 pm.